

Family and Visitor Restrictions in the Fairways and Pines

As part of our ongoing efforts to protect our campus from the spread of COVID-19, access to our continuing care neighborhoods is limited to medical and healthcare professionals and essential visitors for certain compassionate care circumstances, such as an end-of-life situation. In addition, effective March 14, we are now adhering to the new requirements put forth by the Center for Medicare and Medicaid Services. Those protections include:

- **Restricting all visitation**, except for certain compassionate care circumstances, such as an end-of-life situation. In those cases, visitors will be limited to the specific resident's room only.
- **Screening all staff for COVID-19 symptoms.** This includes temperature check.
- **Requiring that all essential visitors** undergo a temperature check before entering, and wear a surgical mask while in the Pines or Fairways to prevent the spread of germs.
- **Asking essential visitors to limit the surfaces they touch and use good hand hygiene** to prevent the spread of germs.
- **Asking essential visitors to refrain from any physical contact** with the residents and staff members. This includes shaking hands, hugging, and kissing.
- **Essential visitors are also required to monitor themselves for COVID-19 symptoms** every day for 14 days after their visit and are instructed to contact the community's Administration immediately if they develop flu-like symptoms, a fever, or cough.
- **Closure of all dining rooms** and adopting in-room dining for all residents in the Fairways and Pines. Residents that require assistance to dine will have monitoring in place.
- **Canceling of all group activities** and moving to in-room engagement.
- Note that essential visitors will be directed to a single-entry point in both the Fairways (front entrance) and Pines (hillside entrance nearest the medical practice) where they will need to be screened prior to entry. The Club Center entrance to the Pines has been closed. Additional operational adjustments have been made proactively to cancel all group activities, communal dining and implement active screening of residents and staff for fever and respiratory symptoms.

Family and Visitor Restrictions for Independent Living

As part of our ongoing efforts to protect our campus from the spread of COVID-19, we implemented temporary visitor restrictions to close the campus to all non-essential visitors until further notice. The campus is closed to family members as well as vendors that are privately hired by residents to perform work inside a resident's home will not be permitted (aside from private caregivers). Access to our campus is limited to essential visitors only.

Who is defined as an essential visitor*?

1. Caregivers and aides providing direct care and support within a resident's home. (Name must be on an authorized list approved by Kevin McLeod or Ben Cornthwaite)
2. Compassionate care or end-of-life situations for residents receiving hospice or end-of-life care. (Name must be on an authorized list approved by Kevin McLeod or Ben Cornthwaite)
3. Those delivering necessary supplies, packages, groceries or medications to a resident's doorstep. (Doorstep deliveries are not required to be on an authorized list). Delivery vehicles such as Amazon, local restaurants, newspaper, pharmacy etc. will be permitted to enter and are not required to be on an authorized list.

Essential Visitor Requirements

The North entrance (employee entrance) will be staffed to control and restrict entrance for all arriving to Carolina Meadows. Residents (including EA), employees, essential visitors* and campus vendors will only be permitted entry.

- **All entrants will be required to undergo an enhanced screening at the covered entrance to the clubhouse (including a temperature check with a touchless thermometer).**